



T R A I N I N G F O R I N T E R V E N T I O N P R O C E D U R E S

TIPS Support As Businesses Reopen

Dear TIPS Trainer, Customer and/or Supporter,

We have all experienced so much since the Emergency Declaration was issued on March 13th. We hope you find yourselves healthy and mentally tough given the challenges you have faced. As we now embark together in the new normal, we want to provide you with updates that can be useful as many states and countries begin to “reopen” and resume activity.

With states and jurisdictions issuing requirements that must be met before bringing staff back and reopening, we have made more options and resources available to ensure your staff is prepared to serve and sell alcohol responsibly:

- For those seeking to have a trainer on staff, we offer [REMOTE TIPS Train-the-Trainer classes](#) with our certified Master Trainer staff. Browse our upcoming workshops to find a time and date that fits your schedule.
- For individuals seeking certification, we have [online eTIPS courses](#) available for all industries that put training right at your fingertips for same day completion.
- **NEW!** We now offer [eTIPS Off Premises and Delivery](#) training geared toward establishments that are offering alcohol for carryout or delivery. It's a very popular program to reduce liability and prevent underage alcohol sales.
- In conjunction with our NEW eTIPS Off Premise and Delivery program, we have published a **Guide to Alcohol Delivery & Take Out**. This nine page document is a helpful resource as you plan to reopen or refine you carry out procedures. While our online eTIPS Off Premise and Delivery program is far more detailed, this is a good tool to print out and revisit with your staff. Click [here](#) to download or print the guide.
- For businesses seeking to train multiple employees, we offer [eTIPS Pre-Paid Passports](#) so you can make a bulk purchase and train everyone quickly.
- If you're seeking classroom training, we have a community of trainers across the United States that can provide [group training](#) to your business in person or remotely.

Finally, leaders have issued Executive Orders that are altering local alcohol laws and regulations temporarily, for an extended period of time and possibly permanently. During this very fluid time, we advise our trainers, participants and establishments to routinely check with your local authority for updates. We are following news related to our industry verticals very closely. TIPS offers an industry [blog](#) and COVID-19 Industry News under TIPS News on our [homepage](#).

We will continue to work hard to meet your training needs and provide support during this time with the goal of preventing intoxication, underage drinking and drunk driving. Meanwhile, I'm wishing you peace and good health.

Sincerely,

A handwritten signature in black ink that reads "Adam Chafetz". The signature is fluid and cursive, with the first name being the most prominent.

Adam Chafetz