



T R A I N I N G F O R I N T E R V E N T I O N P R O C E D U R E S

TIPS Supporting Businesses In 2021

Dear TIPS Trainer, Customer and/or Supporter,

2020 was definitely a year of challenge and change. We hope you find yourselves healthy and ready to kick off a safe new year. As we continue our journey, we want to provide you with updates that can be useful as many states and countries resume activity.

While states and jurisdictions continue to revise requirements that affect staffing, service and occupancy, we have implemented more flexible options and resources available to ensure your staff is prepared to serve and sell alcohol responsibly:

- For those seeking to have a trainer on staff, we offer [REMOTE TIPS Train-the-Trainer classes](#) hosted by our certified Master Trainer staff. Browse our upcoming workshops to find a time and date that fits your schedule.
- In addition, we now offer trainers the tools and option, where applicable by jurisdiction, the ability to offer VIRTUAL TIPS training. To compliment that training or classroom training, we have developed Exam Vouchers for trainers to offer the certification exam electronically and proctor the exam as well. Visit our [Virtual Training page](#) to learn more.
- For individuals seeking certification, we have [online eTIPS courses](#) available for all industries that put training right at your fingertips for same day completion.
- We now offer the only alcohol delivery program available with [eTIPS Off Premises and Delivery](#). This training program is geared toward establishments that are offering alcohol for carryout or delivery. It's a very popular program to reduce liability and prevent underage alcohol sales.
- In conjunction with our NEW eTIPS Off Premise and Delivery program, we have published a **Guide to Alcohol Delivery & Take Out**. This nine page document is a helpful resource as you reopen or refine your carry out procedures. While our online eTIPS Off Premise and Delivery program is far more detailed, this is a good tool to print out and revisit with your staff. Click [here](#) to download or print the guide.
- For businesses seeking to train multiple employees, we offer [eTIPS Pre-Paid Passports](#) so you can make a bulk purchase and train everyone quickly.
- If you're seeking classroom training, we have a community of trainers across the United States that can provide [group training](#) to your business in person or remotely.

As Executive Orders affecting local alcohol laws and regulations continue to be adjusted, we advise our trainers, participants and establishments to routinely check with your local authority for updates. We are following news related to our industry verticals very closely. TIPS offers an industry [blog](#) and COVID-19 Industry News under TIPS News on our [homepage](#).

We will continue to work hard to meet your training needs and provide support as we transition through 2021 with the goal of preventing intoxication, underage drinking and drunk driving. Meanwhile, I'm wishing you peace and good health.

Sincerely,

A handwritten signature in black ink that reads "Adam Chafetz". The signature is fluid and cursive, with the first name being more prominent.

Adam Chafetz