



T R A I N I N G F O R I N T E R V E N T I O N P R O C E D U R E S

TIPS Training/COVID 19

Dear TIPS Customer,

COVID-19 has been on everyone's mind and TIPS is closely monitoring the evolving landscape for opportunities to support the industry and our TIPS customers. To that end, we are pleased to begin offering Remote Train-the-Trainer Workshops. Using Video and Web Conferencing technology, you will now be able to register and participate in a TIPS Train-the-Trainer Workshop from the comfort of your own home or office. The workshops will continue to be provided by our expert Master Trainers. We will conduct two workshops per week and exams will be administered electronically. Furthermore, we plan to provide TIPS Trainers with the opportunity to administer their own TIPS sessions remotely as well. Stay tuned.

While our trainer's ability to conduct live classroom training may be limited, we continue to offer eTIPS (online) training. Participants in need of TIPS training can get certified via eTIPS at www.gettips.com. For multiple registrations, owners and managers can purchase eTIPS Pre-Paid Passports. eTIPS Pre-Paid Passports offer establishments, corporations, and organizations the flexibility of pre-ordering eTIPS registrations. For each passport that you purchase, we will send you a unique registration code with instructions on how to access the course. You then simply distribute these passports to the people who need to get certified.

Finally, jurisdictional leaders have issued executive orders that are temporarily altering local laws and regulations. During this very fluid time, we advise our trainers, participants and establishments to routinely check with your local authority for updates. TIPS now offers an industry blog (<https://blog.gettips.com/>) and COVID-19 Industry News under TIPS News on our homepage, www.gettips.com.

We're in this together, and we'll come out of it together. Meanwhile, I'm wishing you peace and good health.

Sincerely,

A handwritten signature in black ink, appearing to read "Adam Chafetz", written in a cursive style.

Adam Chafetz
President & CEO
Health Communications, Inc.